

DATASHEET

Akana API Developer Portal

A Sophisticated and Simple Portal to Unite Your API Communities and Speed Your Time-to-Market

The Akana API developer portal is a sophisticated hub that securely unites API providers and app developers, while improving time-to-market. How? Our portal comes with a ready-to-go marketplace which can be easily branded and customized to drive business growth.

The Akana portal allows API providers to publish, document, promote, and support their APIs securely, quickly, and easily. The ready-made marketplace allows app developers and API consumers to quickly find, consume, and get support for the APIs their apps use.

A Portal Built to Scale

The Akana portal allows organizations to promote and publish their APIs and drive monetization, personalization, and integration. It connects app developers with APIs in a simple and collaborative fashion. It offers an integrated environment, easy-to-use features, and out-of-the-box functionality. Why does this all matter?

It adds up to faster API adoption, collaboration, and innovation at scale.

The Akana portal allows API providers to rapidly scale and manage a developer community through ready-to-use API publishing, documentation, and promotion features. This reduces several of the extra steps teams often go through when using other portal products. It gives API providers the ability to attract and support developers faster with a customized, secured online API marketplace.

The key benefits include:

- Facilitates a developer community with discussions, tickets, alerts, reviews, and ratings.
- Allows developers to access APIs with searchable documentation.
- “Try it now” feature allows you to quickly test APIs with mock data, reducing risk.
- Customizes the branding, look, and feel of the API portal.
- Syncs up with your entire API lifecycle.
- Drives revenue by accelerating digital transformation and enabling API monetization.

Engage Developers and Partners

The portal helps API providers manage and evangelize their APIs with internal and external developer and partner audiences. This includes:

- **Support:** Developers can request help for an API or app by opening a ticket and following updates on ticket status.

- **Collaboration:** Developers can contribute, discuss, and provide feedback — enriching the community and your APIs.
- **Monitoring:** Developers can follow an API and apps to see an activity stream of all news related to that item.
- **Promotion:** The integrated API marketplace allows enterprises to promote their APIs as digital products in an out-of-the-box fashion.

Personalized Dashboards and Notifications

Keep partners and developers engaged with personalized analytics and monitoring on API and app performance. This allows users to track key business metrics and identify areas for optimization and innovation, including:

- View real-time API and app performance, usage metrics, and health.
- Set custom monitoring thresholds and alerts based on geolocation, device type, and more.
- Powerful alert management and distribution for identifying and acting on new business opportunities.

Rapid API Documentation and Testing

The developer portal enables API administrators to rapidly upload and manage API documentation and tables of contents through dynamically-generated documentation. They can keep track of versions and allow for rollback if needed. This includes:

- Multi-language support.
- Document visibility controls based on licenses. Control visibility of documents and document elements based on licenses.
- Test console for developers to test the APIs.

Integrated Application and API Lifecycle Management

Akana's built-in approval workflows ensure quality, reduce rework, and speed time-to-market. The default workflow includes:

- Automatic approval and activation of requests to a sandbox API endpoint.
- API administrator approval required for access to production endpoints.
- App administrator activation required for production access.
- API administrators can suspend and reactivate, or even cancel an app's access to their API.
- Dashboard view allows administrators to observe all environments from a single interface.

Drive Monetization With Licensing and Custom Packages

Akana's developer portal gives API administrators the ability to customize packages and tailored plans in the marketplace to increase developer API consumption. The API publisher can license APIs to maximize revenue based on customer usage patterns. Administrators can also set custom service-levels based on API usage.

- Improve community management by showing or hiding documents or document elements depending on license grants.
- Enforce quotas and service-levels based on the type of license.
- Ease-of-use increases API consumption and drives monetization.

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